



# LIMITED RESIDENTIAL & COMMERCIAL WARRANTY

Effective 4/1/22

## 20-Year Limited Residential Warranty / 3-Year Limited Commercial Warranty

Keter warranties to the original purchaser that, for a period of (20) years of residential use or (3) years of commercial use from the date of purchase, under normal usage conditions, Keter Adirondack models (KA-100, KA-200, KA-300, KA-400, KA-401, KA-402), otherwise referred to as (“the Product”) will be free from manufacturing and material defects when subject to proper use and will not crack, splinter, chip, peel, rot, or suffer structural damage from insect infestation. Certain restrictions and exclusions apply. **Should a problem occur with the Product, please address your claim to Keter customer service on our website [www.keter.com](http://www.keter.com) or by phone 1-888-374-4262.**

### Keter Quality Promise

Your Keter “Made in the USA” Adirondack was hand-crafted using the highest quality virgin and recycled High-Density Polyethylene (HDPE) materials, the gold standard in plastic.

For the past 70 years, Keter has been creating inspired lifestyle products that enhance people’s spaces, elevate their experiences, and are built to last a lifetime. Keter Lakeside Collection Adirondacks feature:

- Industry-leading mortise and tenon construction and stainless-steel hardware
- Color-through construction and textured appearance to emulate the authentic look of hardwood
- UV-enhanced materials to prevent fading (includes exclusive 2-year fade warranty for peace of mind) however, upon sun exposure all colors will fade, to some degree, over time. Keter, at its sole discretion, will determine if fade is beyond normal and replace the abnormally faded part or product.
- Virtually maintenance-free materials that don’t require staining or painting—and require minimal upkeep (furniture should be cleaned regularly—and depending on region can get surface mold)
- Manufactured using a proprietary blend of virgin and eco-friendly recycled material to help keep our planet and environment clean

### Exclusions

This warranty does not cover defects resulting from normal wear and tear, including, but not limited to, scuffing, scratches or fractures caused during use, discoloration or normal fading, rusting, improper use, storage, misuse or neglect, abuse, negligence or improper maintenance, alterations, painting, incompatible accessories, vandalism, moving, transporting or relocating the Product, “acts of Nature,” including, but not limited to, hail, any type of storm, flood and fire, and consequential or Incidental damages. Keter shall not be liable or responsible for any labor charges or other expenses whatsoever in connection with repair or replacement of either the original or any replacement product.

Assembly and handling not in accordance with the recommendations, guidelines and restrictions as described in the assembly instructions will void this warranty. Keter is not responsible for any damage incurred by third parties or damage to or loss of objects inside or near the product.

Upon submitting proof of purchase and evidence of the claimed product failure, and subject to reporting the failure in a timely manner, Keter, at its sole discretion, will replace defective parts of the Product, or refund you a prorated portion of the purchase price on a straight-line depreciated basis for the length of the warranty.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY WARRANTIES EXTENDED BY KETER AND ARE IN LIEU OF ALL OTHER CONDITIONS AND WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF KETER, AND THE PURCHASER’S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. IN NO EVENT SHALL KETER BE LIABLE TO THE PURCHASER FOR SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM THE USE OF THE KETER PRODUCTS OR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.